



Innovative IP telephony  
and Contact Center  
solutions

## Press Release



### TC&C received President's Technology Award at CIPTUG

New Jersey, USA – November 5, 2007

TC&C received the prestigious President's Technology Award at the Cisco IP Telephony User Group (CIPTUG) 2007 Annual Conference in Austin, TX. This award was presented to TC&C for the CARIN IP Video Call Recording solution built for the Cisco platform that was entered into the Application Bake-Off competition.

TC&C is truly honored by being presented with this award that also reflects positively on the company's focus on developing innovative high quality IP Telephony solutions for the Cisco IPT platform.

TC&C's CARIN IP Video Recording solution is for recording IP video calls and video conferences within a Cisco CallManager environment and utilizes a passive recording method. It supports all SCCP video endpoints (Cisco, Tandberg, Sony) as well as the Cisco VT Advantage application.

This pioneering solution is available as part of the robust CARIN Enterprise Edition application where all advanced CARIN features are fully supported with video calls. The next generation of the CARIN Video IP recorder will also support the recording of Cisco TelePresence calls.

TC&C's booth #331 at the CIPTUG 2007 Annual Conference was always packed with visitors getting product demonstrations, brochures or just having fun making video calls.

"We were delighted to see the great interest and positive responses we received about our IP telephony products showcased at the conference" – commented RJ Tarantino, Director of Product Support for North America.

TC&C offers many IPT solutions to meet the demanding requirements of today's enterprises in different industries including the following products:

[CARIN](#) The award winning, Cisco Compatible Call Recorder for Cisco IP Voice and Video Communication.

[CCinfo](#) Wallboard application for Cisco IPCC/UCC Express.

[CISconn](#) Connector for mySAP CRM and Cisco IPCC/UCC Express to boost call center agent productivity.

[CASpro](#) Call Accounting solution for the enterprise – for Cisco and other telephony platforms/PBXs.

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TC&C also participated in the Passport Program where three lucky visitors were the winners of the daily prizes that included a Microsoft 30GB Zune Digital Media system and AMEX gift cards.

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TC&C looks forward to seeing its existing and prospective customers, channel partners and integration partners in 2008 at the CIPTUG 2008 Annual Conference or at one of the [Networkers at Cisco Live](#) events either in [Barcelona, Spain \(January 2008\)](#) or in [Orlando, FL \(June 2008\)](#).

#### **About TC&C**

TC&C U.S.A., Inc. is the North American operation of TC&C Ltd., a privately owned Telecommunication and Computer Technology company headquartered in Hungary. Since it was founded in 1992, TC&C has achieved remarkable results in the telecommunication software development and the computer telephony integration areas. TC&C is known as an innovator and expert in implementation and customization of call centers that provide enhanced solutions for multimedia customer relationship management. TC&C's international team has many years of combined R&D, design and implementation expertise in the areas of software engineering, telecommunication and networking.

TC&C has a long standing presence in Europe at its center of service excellence in Budapest, Hungary. TC&C clients are primarily from the banking, insurance, energy, government, retail and service industries. The company is quickly expanding internationally, having operations, resellers, satisfied customers, and clients in more and more countries across three continents. TC&C has been focusing on VoIP innovation since 2000 and brought to market numerous cutting-edge, business critical applications. TC&C and its products have received many awards from Cisco Systems, the most recent ones being: Cisco Innovation Award of the Year 2005 and Cisco Navigator Innovation Award in 2005. For additional information, please visit [www.tcandc.com](http://www.tcandc.com) or email [info-usa@tcandc.com](mailto:info-usa@tcandc.com).

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