

New Intelligent Recording Solution for Converging Trading Floors

IP Trade and TC&C team up to provide enhanced recording solution for IP Trading Rooms

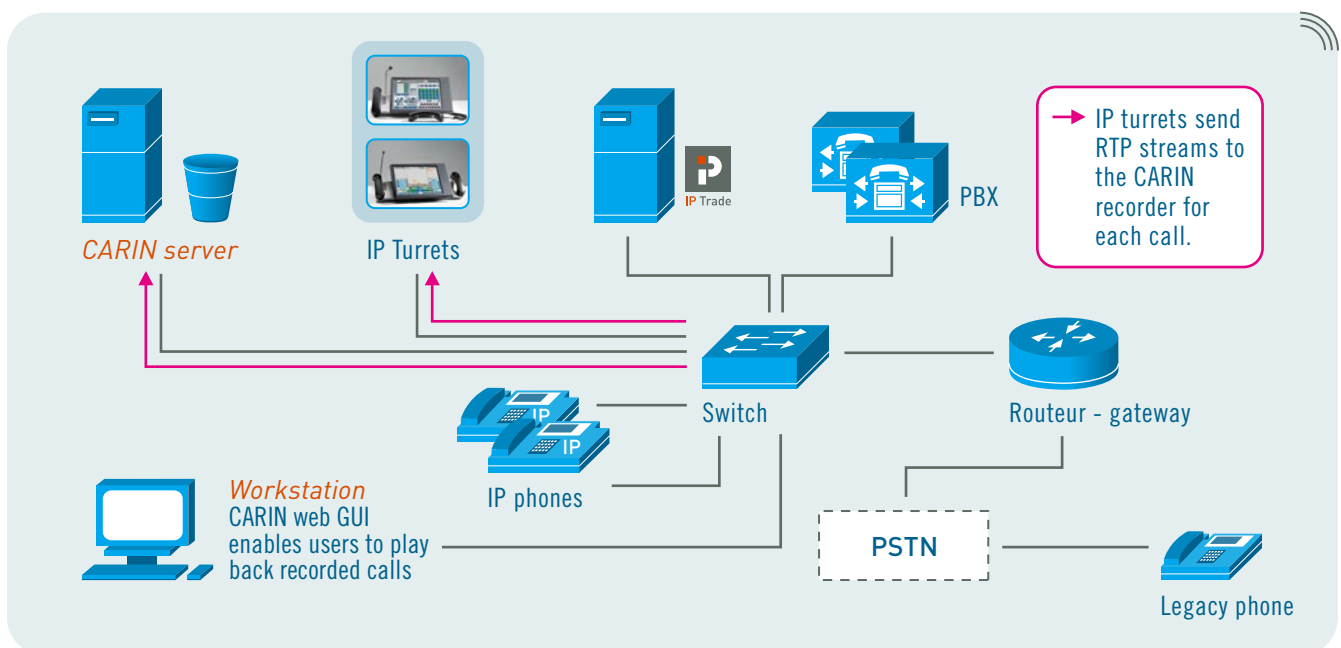
Seamless recording is vital for trading where legally required, not only to record and archive calls - sometimes for several years - but to be able to easily search and retrieve them on request regardless of trader location.

TC&C is focused on VoIP innovation. Its strategy is to introduce new, critical concepts like business flexibility that can only be cost-effectively addressed through an IP-based solution. TC&C has been continuously expanding its cooperative efforts with leading vendors like IP Trade who provides the most secure and reliable IP Trading Turrets for financial institutions globally.

IP Trade recognizes that most of the added value of IP Convergence comes from the integration of telephony systems with computer-based applications. Therefore, IP Trade with TC&C provides a complete trading floor solution. An interaction and proper recording of the trader's voice can be made with the award winning call recording system of TC&C called CARIN.

CARIN is designed from the ground up to meet demanding requirements of a wide range of industries such as banking, insurance, government, and specialized customer contact centers. CARIN is optimized for multi-site operation, characterized by high performance, video call recording capability, enterprise management and security features; thereby providing a truly high-end solution at a competitive price. TC&C's recording suite has passed the comprehensive Cisco Compatible certification test.

CARIN offers an entirely integrated VoIP recording solution with the IP Trade Turret system. The integration between the two platforms is based on active recording. This means that a duplicate media stream of every conversation to be recorded (as there is flexibility in which calls are recorded) is sent from the turret to the CARIN recording server.



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Reliability, Availability and Serviceability

CARIN is location independent and provides redundancy options which ensure that in case of any type of failure recordings will not be missed.

Productivity & Flexibility

CARIN allows traders to move freely, from seat to seat while having both voice and open-line channels recorded regardless of where they are logged-on.

Cost Efficiency

CARIN is driving down the cost of dedicated recording resources. Recording resources are only allocated at user log-on which maximizes the cost efficiency.

Benefits over legacy recorders

Legacy IP call recorders using passive recording technology are not able to properly record the complex call scenarios in an IP Trade environment, and these systems cannot control the recording functionality directly of the dealer board like CARIN does. Passive IP recorders also suffer the disadvantages of the monitor port issues:

- In complex switching infrastructure, the monitor port configuration can be a headache.
- In a multi-site network, branches where a few calls have to be recorded, requires dedicated recording server.

Sophisticated Features

Moreover, the integration technology between CARIN and the IP Trade dealer boards enables new sophisticated features such as:

- Use of the same server for IP Trade turret and PBX phone recording.
- Duplication of the media streams to lower the load on the network components.
- Codec modification for lower storage consumption.
- Simple configuration of what to record and how.
- Tagging the calls with custom information (coming soon).
- Replay and advanced search functions on the turret (coming soon).
- Mixing multiple channels/calls into a single stream, then sending the mixed stream to the recorder (coming soon).

If you want more information about IP Trade Turrets, please visit our website: www.iptrade-networks.com



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Solutions



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